

Record
Review

4
R^s

**for Fighting
Medicare Fraud**

You're the first line
of defense against
Medicare fraud
and abuse.

Report
Remember



CENTERS FOR MEDICARE & MEDICAID SERVICES

CMS Product No. 11610

Revised March 2022

Questions? Contact Total Benefit Solutions, Inc. at (215) 355-2121 or visit our website at <http://www.totalbenefits.net>



Follow the "4 Rs" to protect yourself, your loved ones, and Medicare from fraud:

1. Record

Record your doctor appointments (dates and times) on a calendar. You should also note any tests, items, and services you get, and save the receipts and statements from your providers. Do you need help keeping track of dates and services? If so, you can:

- Ask a friend or family member for help.
- Contact your local Senior Medicare Patrol (SMP) Program to get a free Personal Health Care Journal. Use the SMP locator at smpresource.org, or call 1-877-808-2468 to find the SMP program in your area.

2. Review

Your claims and statements contain important information. When reviewing them, make sure you:

- Look for signs of fraud, including claims you don't recognize on your "Medicare Summary Notices" (MSNs) if you have Original Medicare, or similar statements from your plan if you have a Medicare Advantage or Medicare drug plan.
- Check your claims early—the sooner you find and report errors, the sooner you can help stop fraud. To get started, log into (or create) your secure Medicare account at Medicare.gov. There, you can get your Original Medicare claims as soon as they're processed. You can also call 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.
- Check the receipts and statements you get from providers for mistakes. If you think a charge is incorrect and you know the provider, you may want to call their office to ask about it. The person you speak to may help you better understand the services or supplies you got, or they may realize a billing error was made.
- Contact your local SMP program to get help checking your statements for errors or suspected fraud.

3. Report

You can report suspected Medicare fraud by:

- Calling 1-800-MEDICARE. Have your Medicare card or Medicare Number and the claim or MSN ready.
- Contacting the Office of the Inspector General. Visit tips.oig.hhs.gov or call 1-800-HHS-TIPS (1-800-447-8477). TTY users can call 1-800-377-4950.

4. Remember

There are things you can do to protect yourself from Medicare fraud:

- Guard your Medicare card like it's a credit card. Don't give your Medicare card, Medicare Number, Social Security card, or Social Security Number to anyone except your doctor or people you know should have it.
- Never give your Medicare Number in exchange for money, gifts, or for special offers from companies, like free medical care or equipment.
- Never let someone use your Medicare card, and never use another person's card.
- Ask questions if you aren't sure of something. You have the right to know everything about your medical care, including costs billed to Medicare.

Want to learn more about Medicare fraud and how you can make a difference? Visit Medicare.gov/fraud. And think about volunteering with the SMP program to help other people with Medicare and their caregivers identify and report suspected fraud and abuse.

You have the right to get Medicare information in an accessible format, like large print, braille, or audio. You also have the right to file a complaint if you feel you've been discriminated against. Visit Medicare.gov/about-us/nondiscrimination/accessibility-nondiscrimination.html, or call 1-800-MEDICARE for more information.

This product was produced at U.S. taxpayer expense.