

Applies to: Fully Insured Commercial Market Health Plans

Member Cost Sharing for Most Telemedicine and Telehealth Visits Will Resume Effective February 3, 2022

Horizon has always been committed to making sure members have access to the care they need. To make it easier for our members to get care during the COVID-19 public health emergency, fully insured Horizon health plans waived out-of-pocket costs for all covered services received through telemedicine and telehealth visits.

Related to the enactment of a new state law, P.L. 2021, c.310, which governs coverage for the delivery of care through telemedicine and telehealth, effective **February 3, 2022**, there will be a change to the waiver of out-of-pocket costs. Specifically, the cost share waiver for telemedicine and telehealth visits not related to COVID-19 testing will end. Cost-share waiver for telemedicine and telehealth was previously tied to the Public Health Emergency and the State of Emergency in New Jersey, but this new law guarantees coverage for all forms of health care services delivered via telehealth or telemedicine while removing the cost-share waiver.

What Does This Mean for Members?

Effective **February 3, 2022**, when fully insured members in the Commercial market use Horizon CareOnlineSM or another telemedicine service from their doctor or other health care professional for any care other than to determine the need for a COVID-19 diagnostic test, members will be responsible for their copay, coinsurance and/or deductible for covered services.

We encourage members to continue to use the **Horizon Blue app** to access Horizon CareOnline or to find in-network doctors, other health care professionals and hospitals.

Over-the-Counter (OTC), At-Home COVID-19 Test Kits and Vaccines

As a reminder, free over-the-counter (OTC), at-home COVID-19 test kits are available through the Biden-Harris Administration website. OTC, at-home COVID-19 test kits are also available at no cost to members through their Horizon pharmacy benefits or other contracted Pharmacy Benefits Managers.

We also encourage all of our members to follow the advice of all respected public health experts to get vaccinated and boosted against COVID-19. The COVID-19 vaccines are available at no cost.

If you have questions, please contact your Horizon sales executive or account manager.

American Well is an independent company that supports Horizon Blue Cross Blue Shield of New Jersey in the administration of telehealth services. Services are not an insurance program and may be discontinued at any time.

Horizon Blue Cross Blue Shield of New Jersey will never send you an email asking you to click on a link to validate User ID(s), password(s) or PIN(s), Social Security Number(s), card or account number(s), cardholder verification value(s) (CVV2), or user-defined challenge information (e.g., mother's maiden name, place of birth, etc.). If such a message is received, please immediately forward it to Abuse@HorizonBlue.com.

Horizon Blue Cross Blue Shield of New Jersey is an independent licensees of the Blue Cross Blue Shield Association. The Blue Cross® and Blue Shield® names are registered marks of the Blue Cross Blue Shield Association. The Horizon® name and symbols are registered marks of Horizon Blue Cross Blue Shield of New Jersey.

© 2022 Horizon Blue Cross Blue Shield of New Jersey, Three Penn Plaza East, Newark, New Jersey 07105.

This email was sent from an unmonitored mailbox. If you have questions or prefer not to receive emails like this one from us in the future, please contact your Horizon sales executive or account manager.

ECN005837A