



March, 2015

DRAFT

Upcoming changes to Coventry's prescription drug coverage

Coventry Prescription Management Services, Inc. (a subsidiary of Aetna Health Holdings, LLC, which is the parent company of «Health Plan» and with whom «Health Plan» has contracted with to provide formulary services), regularly updates our drug formulary.

As of **July 1, 2015**, we're making changes to our pharmacy plan and specialty drug lists. Our updated drug lists will include newly added brand-name and generic drugs. Also, drug coverage reviews like prior authorization, quantity limits and step therapy will start to apply to some drugs and may no longer apply to others.

Please review the enclosed list to plan for these changes.

We're letting members know

Starting in March 2015, affected members will get an e-mail or letter about the upcoming changes.

Questions?

Let me know if you have questions. Just call me directly at <ACCOUNT MANAGER PHONE NUMBER.>

Sincerely,

INSERT Account Manager SIGNATURE

Enclosure

Please note that if your prescription drug benefits plan changes, the information in this letter may no longer apply.

A copayment is a flat fee. Coinsurance is a percentage of the rate that Coventry negotiates with the plan sponsor for covered prescriptions except as required by law to be otherwise. Some drugs on the Coventry formulary are subject to manufacturer rebates. Coinsurance is calculated before any rebates are subtracted. That means it may be possible for your cost of a preferred drug to be higher than your cost of a non-preferred drug.

Not all health services are covered. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change.

Coventry receives rebates from drug manufacturers that may be taken into account in determining the Coventry formulary. Rebates do not reduce the amount a member pays the pharmacy for covered prescriptions. Information is subject to change. For more information about Coventry plans, refer to www.coventryhealthcare.com.

The drugs on the Coventry formulary, including formulary exclusions, prior authorization, quantity limit and step-therapy reviews, are subject to change.

In accordance with state law, commercial fully insured members in Louisiana and Texas (except Federal Employee Health Benefit Plan members) who are receiving coverage for medications that are added or removed from the Coventry formulary during the plan year will continue to have those medications covered at the same benefit level until their plan's renewal date. In Texas, prior authorization approval is known as "pre-service utilization review." It is not "verification" as defined by Texas law.

This material is for information only. It contains only a partial, general description of plan benefits or programs and does not constitute a contract. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change. Providers are independent contractors and are not agents of Coventry. Provider participation may change without notice. Coventry does not provide care or guarantee access to health services. Information is subject to change. For more information about Coventry plans, refer to www.coventryhealthplans.com.